

# The Government Pensions Administration Agency (GPAA)

Request for Proposal (RFP) to tender for the provisioning of an MPLS (Multiprotocol Label Switching Solution) for the GPAA Head office in Pretoria and Regional sites across South Africa



#### **INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF GOVERNMENT PENSIONS ADMINISTRATION AGENCY (GPAA)

BID NUMBER: **GPAA 26/2015** CLOSING DATE: **10 February 2015.** 

**CLOSING TIME: 11:00** 

Compulsory Briefing Session: Friday, 23 January 2015, at 10:00, at the offices of GPAA,

34 Hamilton Street, Arcadia, Pretoria

NB: Late arrivals will not be permitted (also note: only companies that attended can bid)

DESCRIPTION: Request for Proposal (RFP) to tender for the provisioning of an MPLS (Multiprotocol Label Switching Solution) for the GPAA Head office in Pretoria and Regional sites across South Africa

THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT

BID DOCUMENTS MAY BE POSTED TO OR DEPOSITED IN THE BID BOX SITUATED AT GPAA ADDRESSED TO:

Government Pensions Administration Agency (GPAA)

34 Hamilton Street

Arcadia

Pretoria, Tshwane

0001

Bidders should ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration. The bid box is generally open 24/7 day.

ALL BIDS MUST BE SUBMITTED WITH THE STANDARD FORMS – (NOT TO BE RE-TYPED) THIS BID IS SUBJECT TO THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT

THE FOLLOWING PARTICULARS MUST BE FURNISHED (FAILURE TO DO SO MAY RESULT IN THE BID BEING DISQUALIFIED) ALL STANADARD BIDDING DOCUMENT AS ATTACHED

NAME OF BIDDER		
POSTAL ADDRESS		
STREET ADDRESS		
TELEPHONE NUMBER CODENUM	IBER	
CELLPHONE NUMBER		
FACSIMILE NUMBER CODENUME	BER	
VAT REGISTRATION NUMBERHAS A TAX CLEARANCE CERTIFICATE BEEI		YES/NO
SIGNATURE OF BIDDER		
DATE		
CAPACITY UNDER WHICH THIS BID IS SIGN	ED	



# TAX CLEARANCE CERTIFICATE REQUIREMENTS

It is a condition of bid that the taxes of the successful bidder must be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.

- A current original Tax Clearance Certificate must be submitted together with the bid. Failure to submit the original and valid Tax Clearance Certificate will result in the invalidation of the bid. Certified copies of the Tax Clearance Certificate will not be acceptable.
- In bids where Consortia / Joint Ventures / Sub-contractors are involved, each party must submit a separate Tax Clearance Certificate.
- Copies of the TCC 001 "Application for a Tax Clearance Certificate" form are available from any SARS branch office nationally or on the website www.sars.gov.za.



**SBD3.1** 

# **PRICING SCHEDULE - FIRM PRICES**

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

Name of bio	dder	Bid number			
Closing Tim	ne <b>11:00am on</b> ′	0 February 2015			
		.120DAYS FROM THE CLOSING	G DATE OF BIE		
ITEM NO	QUANTITY	DESCRIPTION		BID PRICE RSA CURRENCY (INCLUDING VAT)	IN
1		Service A: A proposal for the provise thernet MPLS backbone infrastruct as last mile connectivity with failove party links as defined by the GPAA document.	ture as well r links and 3 <sup>rd</sup>		
2		<b>Service B:</b> A proposal for the provis last mile connectivity with failover lir sites as defined in this document. The will be for the provision of last mile so $3^{rd}$ party links to the GPAA.	nks for all nis proposal		
not to spec	ification, indicate	deviation(s)			
eriod requir	ed for delivery				

d destination.

<sup>\*</sup> Delete if not applicable



#### **DECLARATION OF INTEREST**

- 1. Any legal person, including persons employed by the state<sup>1</sup> or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-
  - the bidder is employed by the state; and/or
  - the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2.	In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.
2.1	Full name of bidder or his or her representative:
2.2	Identity number:
2.3	Position occupied in the company (director, trustee, shareholder <sup>2</sup> , member):
2.4	Registration number of company, enterprise, close corporation, partnership agreement or trust:
2.5	Tax Reference Number:
2.6	VAT Registration Number:
2.6.1	The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / PERSAL numbers must be indicated in paragraph 3 below.
2.7	Are you or any person connected with the bidder presently employed by the state?  YES / NO
2.7.1	If so, furnish the following particulars:
	Name of person / director / trustee / shareholder/ member:
	Position occupied in the state institution:

<sup>1 &</sup>quot;State" means –

<sup>(</sup>a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);

<sup>(</sup>b) any municipality or municipal entity;

<sup>(</sup>c) provincial legislature;

<sup>(</sup>d) national Assembly or the national Council of provinces; or

<sup>&</sup>lt;sup>2</sup> "Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.



	Any other particulars:	
2.7.2	If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?	YES / NO
2.7.2.1	If yes, did you attach proof of such authority to the bid document?	YES / NO
	(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.	
2.7.2.2	If no, furnish reasons for non-submission of such proof:	
2.8	Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?	YES / NO
2.8.1	If so, furnish particulars:	
2.9	Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?	YES / NO
2.9.1	If so, furnish particulars.	
••••		
2.10	Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid?	YES/NO
2.10.	If so, furnish particulars:	
	Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract?	YES/NO
2.11.1	If so, furnish particulars:	



3 Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Income Tax Reference Number	State Employee Number / Persal Number		
4 DECLARATION					
I, THE UNDERSIGNED (NAM	E)				
CERTIFY THAT THE INFORM I ACCEPT THAT THE STATE					
DDOVE TO BE EALSE					

, THE UNDERSIGNED (NAME)	
	SHED IN PARAGRAPHS 2 and 3 ABOVE IS COR THE BID OR ACT AGAINST ME SHOULD THIS D
PROVE TO BE FALSE.	
Signature	 Date
Position	Name of bidder



**SBD 6.1** 

# PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2011

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2011.

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R1 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R1 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated to exceed/not exceed R1 000 000 (all applicable taxes included) and therefore the **90/10** system shall be applicable.
- 1.3 Preference points for this bid shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contribution.
- 1.3.1 The maximum points for this bid are allocated as follows:

**POINTS** 

**1.3.1.1 PRICE** 90.

# 1.3.1.2 B-BBEE STATUS LEVEL OF CONTRIBUTION

100

10..

### Total points for Price and B-BBEE must not exceed

- 1.4 Failure on the part of a bidder to fill in and/or to sign this form and submit a B-BBEE Verification Certificate from a Verification Agency accredited by the South African Accreditation System (SANAS) or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or an Accounting Officer as contemplated in the Close Corporation Act (CCA) together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.5. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.



#### 2. DEFINITIONS

- 2..1 "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- 2.2 "B-BBEE" means broad-based black economic empowerment as defined in section 1 of the Broad -Based Black Economic Empowerment Act;
- 2.3 **"B-BBEE status level of contributor**" means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- 2.4 "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- 2.5 **"Broad-Based Black Economic Empowerment Act**" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- 2.6 **"comparative price"** means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- 2.7 **"consortium or joint venture"** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 2.8 "contract" means the agreement that results from the acceptance of a bid by an organ of state;
- 2.9 "EME" means any enterprise with an annual total revenue of R5 million or less.
- 2.10 "Firm price" means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- 2.11 "functionality" means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of service and the technical capacity and ability of a bidder;
- 2.12 "non-firm prices" means all prices other than "firm" prices;
- 2.13 "person" includes a juristic person;
- 2.14 **"rand value"** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;
- 2.15 "sub-contract" means the primary contractor's assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract:
- 2.16 "total revenue" bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Base Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007;
- 2.17 "trust" means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- 2.18 **"trustee"** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.



#### 3. ADJUDICATION USING A POINT SYSTEM

- 3.1 The bidder obtaining the highest number of total points will be awarded the contract.
- 3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts;.
- 3.3 Points scored must be rounded off to the nearest 2 decimal places.
- In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
- 3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for B-BBEE, the successful bid must be the one scoring the highest score for functionality.
- 3.6 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

#### 4. POINTS AWARDED FOR PRICE

#### 4.1 THE 80/20 or 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80\left(1 - \frac{Pt - P\min}{P\min}\right)$$
 or  $Ps = 90\left(1 - \frac{Pt - P\min}{P\min}\right)$ 

Where

Ps = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration

Pmin = Comparative price of lowest acceptable bid



#### 5. Points awarded for B-BBEE Status Level of Contribution

5.1 In terms of Regulation 5 (2) and 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	8	16
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

- 5.2 Bidders who qualify as EMEs in terms of the B-BBEE Act must submit a certificate issued by an Accounting Officer as contemplated in the CCA or a Verification Agency accredited by SANAS or a Registered Auditor. Registered auditors do not need to meet the prerequisite for IRBA's approval for the purpose of conducting verification and issuing EMEs with B-BBEE Status Level Certificates.
- 5.3 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating issued by a Registered Auditor approved by IRBA or a Verification Agency accredited by SANAS.
- 5.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.
- 5.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.
- Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 5.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.



**BID DECLARATION** 

5.8 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

6.1	Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:
7. 5.1	B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.3.1.2 AND
7.1	B-BBEE Status Level of Contribution: = (maximum of 10 or 20 points)
	(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or a Registered Auditor approved by IRBA or an Accounting Officer as contemplated in the CCA).
8	SUB-CONTRACTING
8.1	Will any portion of the contract be sub-contracted? YES / NO (delete which is not applicable)
8.1.1	If yes, indicate:
	(i) what percentage of the contract will be subcontracted?%
	(ii) the name of the sub-contractor?
	(iii) the B-BBEE status level of the sub-contractor?
	(iv) whether the sub-contractor is an EME? YES / NO (delete which is not applicable)
9	DECLARATION WITH REGARD TO COMPANY/FIRM
9.1	Name of company/firm:
9.2	VAT registration number:
9.3	Company registration number:
9.4	TYPE OF COMPANY/ FIRM
	Partnership/Joint Venture / Consortium
	One person business/sole propriety
	Close corporation
	Company
	(Pty) Limited

[TICK APPLICABLE BOX]

6.



9.5	DESCRI	SCRIBE PRINCIPAL BUSINESS ACTIVITIES		
9.6	COMPA	NY CLASS	SIFICATION	
	Manufac	turer		
	Supplier			
	Profession	onal servic	e provider	
	Other se	rvice provi	ders, e.g. transporter, etc.	
	[TICK APF	PLICABLE BC	x]	
9.7	Total nui	mber of ye	ars the company/firm has been in business:	
9.8	I/we, the undersigned, who is / are duly authorised to do so on behalf of the composition certify that the points claimed, based on the B-BBE status level of contribution incomparagraph 7 of the foregoing certificate, qualifies the company/ firm for the prefershown and I / we acknowledge that:			
	(i)	The info	ormation furnished is true and correct;	
	(ii)	-	eference points claimed are in accordance with the General Conditions as ed in paragraph 1 of this form.	
	(iii)	paragra	event of a contract being awarded as a result of points claimed as shown in aph 7, the contractor may be required to furnish documentary proof to the ction of the purchaser that the claims are correct;	
	(iv)	If the B-BBEE status level of contribution has been claimed or obtain fraudulent basis or any of the conditions of contract have not been fulf purchaser may, in addition to any other remedy it may have –		
		(a)	disqualify the person from the bidding process;	
		(b)	recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;	
		(c)	cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;	
		(d)	restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding years, after the audi alteram partem (hear the other side) rule has been applied; and	
		(e)	forward the matter for criminal prosecution	



# WITNESSES:

1.	
DATE:	
ADDICESS.	 SIGNATURE(S) OF BIDDER(S)
2.	
DATE:	
ADDRESS:	



# **DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES**

- 1 This Standard Bidding Document must form part of all bids invited.
- It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- The bid of any bidder may be disregarded if that bidder, or any of its directors have
  - a. abused the institution's supply chain management system;
  - b. committed fraud or any other improper conduct in relation to such system; or
  - c. failed to perform on any previous contract.
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?	Yes	No
	(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).		
	The Database of Restricted Suppliers now resides on the National Treasury's website( <a href="www.treasury.gov.za">www.treasury.gov.za</a> ) and can be accessed by clicking on its link at the bottom of the home page.		
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?	Yes	No
	The Register for Tender Defaulters can be accessed on the National Treasury's website ( <a href="www.treasury.gov.za">www.treasury.gov.za</a> ) by clicking on its link at the bottom of the home page.		
4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes	No
4.3.1	If so, furnish particulars:		
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes	2□
4.4.1	If so, furnish particulars:		



# **CERTIFICATION**

I, THE UNDERSIGNED (FULL NAME)		
CERTIFY THAT THE INFORMATION FU CORRECT.	IRNISHED ON THIS DECLARATION FORM IS TRUE	AND
I ACCEPT THAT, IN ADDITION TO CAN AGAINST ME SHOULD THIS DECLARATI	NCELLATION OF A CONTRACT, ACTION MAY BE TA ON PROVE TO BE FALSE.	KEN
Signature	Date	
Position	Name of Bidder	
rosition	Name of Bluder	



#### CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Standard Bidding Document (SBD) must form part of all bids<sup>1</sup> invited.
- Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *pe* se prohibition meaning that it cannot be justified on any grounds.
- Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
  - disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
  - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:
- <sup>1</sup> Includes price quotations, advertised competitive bids, limited bids and proposals.
- <sup>2</sup> Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is therefore, an agreement between competitors not to compete.



#### CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompany	ing bid:
(Bid N	umber and Description)
in response to the invitation for the bid made by	:
(1)	Name of Institution)
do hereby make the following statements that I do	certify to be true and complete in every respect.
I certify, on behalf of:	that:
	(Name of Didder)

(Name of Bidder)

- I have read and I understand the contents of this Certificate;
- I understand that the accompanying bid will be disqualified if this Certificate is found to not be true and complete in every respect;
- I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder:
- Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid on behalf of the bidder;
- For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
- has been requested to submit a bid in response to this bid invitation;
- could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience: and
- provides the same goods and services as the bidder and / or is in the same line of business as the bidder
- The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.
- In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding: prices, geographical area where product or service will be rendered (market allocation), methods, factors or formulas used to calculate prices; the intention or decision to submit or not to submit, a bid; the submission of a bid which does not meet the specifications and conditions of the bid, or to bidding with the intention not to win the bid.
- In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.



<sup>3</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder



# The Government Pensions Administration Agency (GPAA)

Request for Proposal (RFP) to tender for the provisioning of an MPLS (Multiprotocol Label Switching Solution) and links for GPAA Head office in Pretoria and Regional sites across South Africa



# **Background Information Document**

#### **ACRONYMS AND DEFINITIONS**

CAT5 (e) Category 5 cable (twisted pair cable for carrying signals for computer networks and Ethernet)

An Ethernet cabling standard that supports high-speed networking

CAT6 Category 6 cable, commonly referred to as Cat 6, is a standardized cable for Gigabit Ethernet

and other network physical layers that is backward compatible with the 5/5e and Category 3

cable standards.

CISCO Manufacturer of Networking and Security Equipment

GPAA Government Pension Administration Agency

ICASA The Independent Communications Authority of South Africa .The organization that regulates

license terms and conditions for communications, broadcasting and postal services sector.

IP Internet Protocol

A numerical label assigned to each device (e.g., computer, printer) participating in a computer

network that uses the Internet Protocol for communication.

LAN Local Area Network

A computer network that interconnects computers in a limited area such as school, computer

laboratory, or office building or complex using network media

OEM Original Equipment Manufacturer

OEM refers to the company that originally manufactured the product.

PABX Private Automated Branch Exchange

A PABX is automatic telephone switching system within a private enterprise which allows and

controls the sharing of different phone lines between different communication devices.

PBX Private Branch Exchange

A PBX is a switch station for telephone systems. It consists mainly of several branches of

telephone systems and it switches connections to and from them, thereby linking phone lines.

PoE Power over Ethernet

A standardized system to pass electrical power along with data on Ethernet cabling. This

allows a single cable to provide both data connection and electrical power to devices such as

network hubs or closed-circuit TV cameras

PSTN Public Switched Telephone Network

Network of the world's public circuit-switched telephone networks. It consists of telephone

lines, fibre optic cables, microwave transmission links, cellular networks, communication satellites, and undersea telephone cables, all interconnected by switching centres, thus

allowing any telephone in the world to communicate with any other.

QoS Quality of service

Quality of Service (QoS) is a method to guarantee a bandwidth relationship between individual

applications or protocols in order to allow for each application to have some bandwidth and so

that no single application dominates other applications.

SLA Service Level Agreement

A service level agreement (SLA) is a contract between a service provider and a customer that

specifies, usually in measurable terms, what services the network service provider will furnish.

QOS Quality of Service



#### TERMS OF REFERENCE

#### **PURPOSE**

The purpose of this Request For Proposal (RFP) is to outline the requirements and specifications for the provisioning and support of an MPLS (Multiprotocol Label Switching Solution) and regional links for the Government Pension Administration Agency (herein referred to as GPAA) Head Office in Hamilton Street Pretoria, the data centre in Johannesburg and GPAA Regional and satellite offices across South Africa for a period of 3 years with an option to extend for a further 2 years.

#### **BACKGROUND**

The Government Pension Administration Agency (GPAA) is an Agency that provides administration services to the Government Employees Pensions Fund (GEPF) and National Treasury. Through its Modernisation Projects the GPAA has sought to transform its operational effectiveness, efficiency, stakeholder management and governance.

For the GPAA to be able to provide its clients with a world class service, the underlying networking infrastructure and related technologies are required to be robust, reliable and secure. Ensuring a reliable network between the Head Office, the regional sites and data centres is therefore critical to the success of the organization.

The following should be considered when developing the proposal:

- GPAA has Data centres at the following locations: Hamilton Street, Pretoria. (Primary)
   GPAA Data Centre, Gallo Manor. (Replication) and Cresta (Mainframe DR)
- Through Modernisation Projects, The GPAA has procured and installed the latest Oracle SuperCluster, IBM Mainframe and HP Blade Server Solution. The HP Blade and SAN Converged Solution as well as the Oracle SuperCluster are located at both Data Centers while the IBM Mainframe is located only at Hamilton Street, with a 3<sup>rd</sup> party agreement in place for a Mainframe DR at Cresta.
- The GPAA is presently in the process of implementing CISCO Unified Communication and Collaboration and other bandwidth intensive applications across the organization.
- The organization has standardized on the use of CISCO equipment for its LAN and WAN infrastructure.
- The organization has grown, and continues to grow and as such requires upgrading its links for the regions to Metro Ethernet 20Mbps with 20Mbps failover links. Furthermore a 200Mbps link with failover is required for the Hamilton Data Centre.
- The organization requires high availability and replication between two of its data centers. Both sites have in place F5 load balancers as well as a Symantec Netbackup Solution.
- Furthermore, the GPAA seeks to have in place enforceable SLA's to ensure that there is no degradation in the quality of services to be provided to its clients.

In light of the above, GPAA is inviting suitably qualified service providers to provide and support a highly available and cost effective MPLS solution as well as metro-ethernet links integrating all its sites across South Africa.

# **SOLUTION REQUIREMENT**

Service providers are requested to provide proposals for two offerings as depicted below. The two service offerings should clearly detail the pricing.



OPTION	DESCRIPTION
Service A	A proposal for the provision of metro-ethernet MPLS backbone infrastructure as well as last mile connectivity with failover links and 3 <sup>rd</sup> party links as defined by GPAA in this document.
Service B	A proposal for the provision of only last mile connectivity with failover links for all sites as defined in this document. This proposal will be for the provision of last mile services and 3 <sup>rd</sup> party links to GPAA. Service Providers should note that GPAA has an MPLS solution provider to whose POPs they would have to connect.

NB: Service providers are requested to provide proposals for both services and The GPAA reserves the right to select the service that best suits the organization. The proposals should address the requirements as specified below.

PROPOSAL: SERVICE A				
REQUIREMENT	YES/ NO	EXPLAIN IF NO		
The proposal must take into account that GPAA has standardized its LAN and				
WAN infrastructure on CISCO technologies and how best to leverage this				
technology to provide a highly available service.				
The proposal is for the provision of a service. The service provider will own all the				
equipment, fibre cabling and microwave links beyond the Cisco CPE owned by the GPAA.				
The proposal must show how failover redundancy will be provided.				
The proposal must detail how fault tolerance will be achieved.				
Proposal must include SLA's guaranteeing 24 x 7 x 365 high availability. Taking				
into account the available CPE equipment, The GPAA would prefer a minimum				
SLA of 99.98% - where this cannot be achieved, service providers are requested				
to propose an alternative with justification.				
Proposal must detail security architecture that will be provided between the service provider and GPAA.				
Proposal must describe the service providers NOC (Network Operations Centre),				
hours of operation, skill levels and responsibilities of the staff per the detailed skills.				
Proposal should include details of the reports that can be provided by the service				
provider, with specific focus on continuous service improvement. Of particular				
interest is reporting on Uptime, Bandwidth utilisation, link error, latency etc.				



Proposal should include the provision of Portal Access for GPAA support staff and	
management to monitor the service provided.	
μ.σαα	
Proposals should include QOS (Quality of Service) guarantees as relates to the	
quality of the line between GPAA offices and the Data Centre.	
Proposal should include details of proactive monitoring that is offered and will be	
taking place.	
Proposal must show the incident management capabilities of the service provider,	
noting that GPAA is in the process of implementing ITIL.	
Proposal should demonstrate the ability to collaborate with other GPAA ICT	
service providers to ensure continuous service availability.	
of the promote to enemie service aranapinty.	
Proposal should include a detailed implementation plan, clearly detailing proposed	
timelines, noting that these may change once assessments have been carried out.	
The proposal should include architectural diagrams of the proposed solution, this	
design will be subject to change once a full assessment and understanding of the	
GPAA environment is carried out.	
Draw and about disclosed 2 posteriolle references of paragrate or within another	
Proposal should include 3 contactable references of corporate or public sector	
organisations that have been serviced within the last 5 years with reference to	
similar service offerings.	
Proposal should provide detailed pricing for the service to be provided including	
the due diligence, transition and transformation to be undertaken. Where	
applicable this should include cancellation charges and fees of current contracts.	
approadic tine cricula include cariochaneri criarges and rece or carrein continues.	
The proposal must show how the service provider can assume end-to-end	
responsibility of the service.	
Proposal must detail QOS (quality of service) guarantees as relates to the ability to	
prioritise traffic. The GPAA requires that there be an ability to change the	
prioritisation of this traffic as the need arises.	
The proposal must allow the GPAA to monitor bandwidth usage and alter it	
, ,	
accordingly.	
	<u> </u>

PROPOSAL: SERVICE B		
REQUIREMENT	YES /NO	EXPLAIN IF NO
The proposal must take into account that the GPAA has standardized its LAN and WAN infrastructure on CISCO technologies and how best to leverage this technology to provide a highly available service.	Yes	



The proposal is for the provision of a service. The service provider will own all the	
equipment, fibre cabling and microwave links beyond the Cisco CPE owned by	
GPAA.	
Gran.	
The proposal must show how failover redundancy will be provided.	
The proposal must detail how fault tolerance will be achieved.	
Proposal must include SLA's guaranteeing 24 x 7 x 365 high availability. Taking	
into account the available CPE equipment, the GPAA would prefer a minimum	
SLA of 99.98%. Where this cannot be achieved, service providers are requested to	
propose an alternative with justification.	
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Proposal must describe the service providers NOC (Network Operations Centre),	
hours of operation, skill levels and responsibilities of the staff per the detailed	
skills.	
Proposal should include details of the reports that can be provided by the service	
provider, with specific focus on continuous service improvement. Of particular	
interest is reporting on Uptime, Bandwidth utilisation, link error, latency etc.	
Proposal should include the provision of Portal Access for the GPAA support staff	
and management to monitor the service provided.	
Proposals should include QOS (Quality of Service) guarantees as relates to the	
quality of the line between the GPAA offices and the point of presence.	
Proposal should include details of proactive monitoring that is offered and will be	
taking place.	
Proposal must show the incident management capabilities of the service provider,	
noting that the GPAA is in the process of implementing ITIL.	
Thousand that the environmental grant and proceed of implemental grant.	
Proposal should demonstrate the ability to collaborate with other GPAA ICT	
service providers to ensure continuous service availability.	
,	
Proposal should include a detailed implementation plan, clearly detailing proposed	
timelines, noting that these may change once assessments have been carried out.	
The proposal should include architectural diagrams of the proposed solution, this	
design will be subject to change once a full assessment and understanding of the	
GPAA environment is carried out.	
Proposal should include 3 contactable references of corporate or public sector	
organisations that have been serviced within the last 5 years with reference to	
similar service offerings.	
Proposal should provide detailed pricing for the service to be provided including	
the due diligence, transition and transformation to be undertaken. Where	
applicable this should include cancellation charges and fees of current contracts.	



# **EVALUATION CRITERIA AND METHODOLOGY**

All Bids received shall be evaluated by an appointed evaluation panel using the administrative compliance requirements (Phase 1), functionality criteria (Phase 2) as well as price preference points system (Phase 3).

To proceed to phase 2, bidders have to comply with the requirements for phase 1 and to proceed to phase 3, bidder must comply with the minimum % requirement for phase 2.

The minimum qualifying percentage for phase 2 is 65%. Only bidders, who achieve a 65% in the functionality / technical phase, will qualify for further evaluation in phase 3- price and preference.

# Below is the evaluation criterion for Service A:

#### Phase 1: Administrative compliance:

- Completed and signed compulsory SBD (Standard Bidding Documents) forms (SBD 1, SBD 3.1, SBD 4, SBD 6.1, SBD 8 and SBD 9)
- Technical proposal for both services
- Original and valid TCC (Tax Clearance Certificate) at time of closing.

NOTE: Failure to comply with the Administrative compliance will render your bid non-responsive and it will not qualify for further evaluation.

Phase 2: Functional Criteria/ Technical evaluation

No	Evaluation Criteria	Weighting
7.1.1	MPLS deployment expertise and management experience.	40
	Fibre and Microwave links deployment expertise and capability	
7.1.2	Service Level Agreement proposed for the GPAA.	25
7.1.3	Network Operations Centre (NOC), Skills, experience of staff	20
	working within the NOC and ITIL Experience.	
7.1.4	Detailed work breakdown structure and project plan that outlines tasks, milestones, durations and resource needs	10
7.1.5	At least 3 contactable client references	5
TOTAL	WEIGHTINGS	100%

# Below is the evaluation criterion for Service B:

#### Phase 1: Administrative compliance:

- Completed and signed compulsory SBD (Standard Bidding Documents) forms (SBD 1, SBD 3.1, SBD 4, SBD 6.1, SBD 8 and SBD 9)
- Technical proposal for **both** services -Refer to p24 of the RFP.
- Original and valid TCC (Tax Clearance Certificate) at time of closing.



NOTE: Failure to comply with the Administrative compliance will render your bid non-responsive and it will not qualify for further evaluation.

Phase 2: Functional Criteria/ Technical evaluation

No	Evaluation Criteria	Weighting
7.1.1	Fibre and Microwave links deployment expertise and capability	40
7.1.2	Service Level Agreement proposed for the GPAA.	25
7.1.3	Network Operations Centre (NOC), Skills, experience of staff working within the NOC and ITIL Experience.	20
7.1.4	Detailed work breakdown structure and project plan that outlines tasks, milestones, durations and resource needs	10
7.1.5	At least 3 contactable client references	5
TOTAL	WEIGHTINGS	100%

#### Phase 3: Preference Points and Price:

### **Price and B-BBEE Evaluation**

The evaluation of the Bids shall be based on the 90/10 PPPFA principle and the points for evaluation criteria are as follows:

**Table 1: Price and B-BBEE Evaluation points** 

Price points	90
Preferential points/B-BBEE	10
Total	100 points

# **NATIONAL FOOTPRINT**

The GPAA's Head Offices are situated in 34 Hamilton Street, Arcadia, Pretoria. The GPAA also has a national footprint, with Regional offices in all the nine provinces and four Satellite offices in Johannesburg, Durban, Port Elizabeth, and Mtata. Physical addresses of the GPAA's head, regional and satellite offices are as given in the table below.

The table below also shows the required links for each of the sites.





Region	GPS- Coordinates	Users	Planned Router	Link (All with microwave
Negion	GF3- Coordinates	Users		failover)*
Head Office	25°44'18.68"S - 28°12'20.23"E	1150 users –	2 x Cisco ISR 4451 WAN Routers	200Mbps point-to-point link for
		(TBC)		replication between Data Centres
Head Office	25°44'18.68"S - 28°12'20.23"E	1150 users –	2 x Cisco ISR 4451 WAN Routers	40 Mbps Metro-Ethernet Fibre
		(TBC)		
Head Office (3 <sup>rd</sup> Party Link)	25°44'18.68"S - 28°12'20.23"E	SITA link	2951	10 Mbps Metro-Ethernet Fibre
Head Office (3 <sup>rd</sup> Party Link)	25°44'18.68"S - 28°12'20.23"E	IS Link	2951	10 Mbps Metro-Ethernet Fibre
Head Office (3 <sup>rd</sup> Party Link)	25°44'18.68"S - 28°12'20.23"E	Bankserv Link	2951	10 Mbps Metro-Ethernet Fibre
Head Office Internet Breakout	25°44'18.68"S - 28°12'20.23"E	Breakout	TBC	20 Mbps Metro-Ethernet fibre
MTN Gallo Manor Data	Bowling Avenue ,Sandton	Replication Site	2 x Cisco ISR 4451 WAN Routers	-
IBM Cresta Data Centre	Cresta, Randburg	DR Site	TBC	40 Mbps Metro Ethernet Fibre
Kingsley Centre	25°44'44.46"S - 28°12'13.06"E	119 Users	2 x Cisco C2951 –AX / K9 Router	40 Mbps Metro-Ethernet Fibre
Durban	29°51'36.82"S - 31°1'10.37"E	11 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Pietermaritzburg	29°36'7.83"S - 30°22'50.82"E	17 users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Kimberly	28°44'20.65"S - 24°45'46.55"E	10 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Bloemfontein	29°6'47.12"S - 26°13'4.91"E	12 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Bisho	32°50'58.23"S - 27°26'17.13"E	12 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Polokwane	23°54'18.86"S - 29°26'46.97"E	12 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Mafikeng	25°50'14.00"S - 25°36'48.29"E	13 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Nelspruit	25°28'26.47"S - 30°58'58.76"E	8 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Port Elizabeth	33°57'42.02"S - 25°37'26.83"E	9 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre



Dogion	CDS Coordinates	Heere	Planned Router	Link (All with microwave
Region	GPS- Coordinates	Users		failover)*
Umtata	31°35'18.41"S - 28°47'24.36"E	8 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Cape Town	33°55'6.45"S - 18°25'24.97"E	13 users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Johannesburg (Satellite office)	26°12'27.29"S - 28° 2'38.36"E	8 users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Rustenburg		No users yet. (5)	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Thohoyandou	22°58'33.13"S - 30°27'33.21"E	No users yet.(5)	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
Phuthaditjhaba	28°31'50.95"S - 28°49'55.96"E	No users yet. (5)	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre
GEPF - Menlyn	25°47'6.77"S - 28°16'0.92"E	21 Users	1 x Cisco C2951 –AX / K9 Router	20 Mbps Metro Ethernet Fibre



# **Annexure B**

(GPAA)

SCM

**Annexure B: Special Conditions of Contract** 



#### **General Notes**

The purpose of this Special Conditions of Contract (SCC) is to:

- (i) Draw special attention to certain special conditions applicable to bids, contracts, agreements and orders of the Government Pensions Administration agency(GPAA); and
  - (ii) To ensure that all bidders are familiar with the special provisions, requirements and conditions that will be applicable in the undertaking of the project and which will form part of the contract documentation and of which due cognisance must be taken in the bidding process.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

The General Conditions of Contract (GCC) also forms part of all bidding documents and must be read in conjunction with this Special Conditions of Contract.

Whenever there is a conflict between the GCC and the SCC, the provisions in the SCC shall prevail.

#### 1.1. Bid Submission

1.1.1. Bidders will be permitted to submit bids by:

Hand at 34 Hamilton Street, Arcadia, Pretoria.

- 1.1.2. Closing Date: 10 February 2015.
- 1.1.3. Closing time: 11:00 am.
- 1.1.4. Briefing Session:

A compulsory briefing session will be held on: Friday, 23 January 2015, at 10:00, at the offices of GPAA, 34 Hamilton Street, Arcadia, Pretoria. NB: Late arrivals will not be permitted.

# 1.2. Validity of Bids

1.2.1. Bidders are required to submit bids valid for 120 days.

# 1.3. Two-stage Bidding

1.3.1. For this bid a two-stage bidding procedure will be used, under which first un-priced technical proposals on the basis of a conceptual design or performance specifications are scored. The price proposal will only be considered after the technical proposal has been confirmed as being competent and compliant through achieving the minimum qualifying threshold percentage of 65%.



- 1.3.2. Suppliers are requested to submit their proposal in separate envelopes, with the technical proposal separated from the price proposal.
- 1.3.3. A minimum number of five (5) copies of the technical proposal with one (1) original that totals 6 copies as well as six copies of the pricing proposal which must be in a separate envelope clearly marked as such.

(The GPAA reserves the right to conduct a due diligence exercise on bidders including but not limited to a presentation.)

#### 1.4. Late Bids

1.4.1. Bids received after the time stipulated will not be considered. Late bids will be posted back to the bidder un-opened.

#### 1.5. Clarification or Alterations of Bids

- 1.5.1. Bidders will not be requested or permitted to alter their bids after the deadline for receipt of bids.
- 1.5.2. Requests for clarification needed to evaluate bids and the bidder's responses should be made in writing.
- 1.5.3. If a bid is not substantially responsive, that is, it contains material deviations from or reservations to the terms, conditions and specifications in the bidding documents, it will not be considered further.
- 1.5.4. The bidder will not be permitted to correct or withdraw material deviations or reservations once bids have been opened.

#### 1.6. Rejection of all Bids

The GPAA reserves the right to reject of all bids if and when deemed necessary. This is justified when there is lack of effective competition, or bids are not substantially responsive.

# 1.7. Associations between Consultants

- 1.7.1. Consultants are encouraged to associate with each other to complement their empowerment credentials and their respective areas of expertise, or for other reasons. Such an association may be for the long term (independent of any particular assignment) or for a specific assignment. The association may take the form of a joint venture or a sub consultancy.
- 1.7.2. Consultants who do form a joint venture will agree on their terms and conditions and inform the GPAA of the details of such a joint venture for approval. .



**Annexure C** 

(GPAA)

SCM

**Annexure C: General Conditions of Contract** 



# **GPAA PROCUREMENT: GENERAL CONDITIONS OF CONTRACT**

The purpose of this Annexure is to:

- i. Draw special attention to certain general conditions applicable to GPAA bids, contracts and orders; and
- ii. To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with GPAA.
- In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.
- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid should be compiled separately for every bid if applicable and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

#### **TABLE OF CLAUSES**

- 1. Definitions
- 2. Application
- 3. General
- 4. Standards
- 5. Use of contract documents and information; inspection
- 6. Patent rights
- 7. Performance security
- 8. Inspections, tests and analysis
- 9. Packing
- 10. Delivery and documents
- 11. Insurance
- 12. Transportation
- 13. Incidental services
- 14. Spare parts
- 15. Warranty
- 16. Payment
- 17. Prices
- 18. Contract amendments
- 19. Assignment



- 20. Subcontracts
- 21. Delays in the supplier's performance
- 22. Penalties
- 23. Termination for default
- 24. Dumping and countervailing duties
- 25. Force Majeure
- 26. Termination for insolvency
- 27. Settlement of disputes
- 28. Limitation of liability
- 29. Governing language
- 30. Applicable law
- 31. Notices
- 32. Taxes and duties



#### 1. **DEFINITIONS**

The following terms shall be interpreted as indicated:

- 1.1. "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2. "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3. "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4. "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public employee in the procurement process or in contract execution.
- 1.5. "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its GEPF and encouraged to market its products internationally.
- 1.6. "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7. "Day" means calendar day.
- 1.8. "**Delivery**" means delivery in compliance of the conditions of the contract or order.
- 1.9. "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10. "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11. "**Dumping**" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12. "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13. "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14. "GCC" means the General Conditions of Contract.
- 1.15. "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract



- 1.16. "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17. "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18. **"Manufacture"** means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19. "Order" means an employee written order issued for the supply of goods for works or the rendering of a service.
- 1.20. "Project site," where applicable, means the place indicated in bidding documents.
- 1.21. "Purchaser" means the organization purchasing the goods.
- 1.22. "Republic" means the Republic of South Africa.
- 1.23. "SCC" means the Special Conditions of Contract.
- 1.24. "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25. "Written" or "in writing" means handwritten in ink or any form of 96 electronic or mechanical writing.

#### 2. APPLICATION

- 2.1. These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2. Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3. Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

## 3. GENERAL

3.1. Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.



3.2. With certain exceptions, invitations to bid are only published in the State Tender Bulletin. The State Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.gepf.co.za / www.gpaa.gov.za

## 4. STANDARDS

4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

# 5. USE OF CONTRACT DOCUMENTS AND INFORMATION; INSPECTION

- 5.1. The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2. The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3. Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract, if so required by the purchaser.
- 5.4. The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

## 6. PATENT RIGHTS

6.1. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

# 7. PERFORMANCE

- 7.1. Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2. The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3. The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  - 7.3.1. a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or



# 7.3.2. a cashier's or certified cheque

7.4. The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.



## 8. INSPECTIONS, TESTS AND ANALYSES

- 8.1. All pre-bidding testing will be for the account of the bidder.
- 8.2. If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises
  - of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3. If there is no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing Energy Board concerned.
- 8.4. If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5. Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6. Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7. Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8. The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

## 9. PACKING

9.1. The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.



9.2. The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC and in any subsequent instructions ordered by the purchaser.

## 10. DELIVERY OF DOCUMENTS

- 10.1. Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and / or other documents to be furnished by the supplier are specified in SCC.
- 10.2. Documents to be submitted by the supplier are specified in SCC.

### 11. INSURANCE

11.1. The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

#### 12. TRANSPORTATION

12.1. Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

# 13. INCIDENTAL SERVICES

- 13.1. The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
  - performance or supervision of on-site assembly and / or commissioning of the supplied goods;
  - furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
  - performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
  - training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2. Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

## 14. SPARE PARTS

- 14.1. As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
  - such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
  - in the event of termination of production of the spare parts:



- i. Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
- ii. Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

## 15. WARRANTY

- 15.1. The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and / or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination
- 15.2. This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3. The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5. Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.6. If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

#### 16. PAYMENT

- 16.1. The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2. The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3. Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4. Payment will be made in Rand unless otherwise stipulated in SCC.



# 17. PRICES

17.1. Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.



## 18. CONTRACT AMENDMENTS

18.1. No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

#### 19. ASSIGNMENT

19.1. The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

#### 20. SUBCONTRACTS

20.1. The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

### 21. DELAYS IN THE SUPPLIERS PERFORMANCE

- 21.1. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3. No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or local authorities.
- 21.4. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 21.6. Upon any delay beyond the delivery period in the case of supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.



## 22. PENALTIES

22.1. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

## 23. TERMINATION FOR DEFAULT

- 23.1. The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
  - if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
  - if the Supplier fails to perform any other obligation(s) under the contract; or
  - if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2. In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.



## 24. ANTI-DUMPING AND COUNTERVAILING DUTIES AND RIGHTS

24.1. When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

## 25. FORCE MAJEURE

- 25.1. Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2. If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

### 26. TERMINATION FOR INSOLVENCY

26.1. The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

### 27. SETTLEMENT OF DISPUTES

- 27.1. If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2. If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to



commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

- 27.3. Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4. Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5. Notwithstanding any reference to mediation and/or court proceedings herein,
  - the parties shall continue to perform their respective obligations under the contract unless they otherwise agree;
  - the purchaser shall pay the supplier any monies due the supplier.
- 27.6. Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6.

#### 28. LIMITATION OF LIABILITY

- 28.1. The supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser.
- 28.2. The aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

# 29. GOVERNING LANGUAGE

29.1. The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

#### 30. APPLICABLE LAW

30.1. The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

## 31. NOTICES

- 31.1. Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.
- 31.2. The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.



# 32. TAXES AND DUTIES

- 32.1. A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2. A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3. No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid, GEPF must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.