



the gpaa

Department:  
Government Pensions Administration Agency  
REPUBLIC OF SOUTH AFRICA

## Questions and Answers

### BID GPAA 18/2022: REQUEST FOR PROPOSAL (RFP) FOR THE PROVISION OF CLEANING AND HYGIENE SERVICES AT BHISHO, UMTAHA AND GQEBERHA OFFICES FOR A PERIOD OF 3+1+1 (5) YEARS

1. Will there be a briefing session for the above-mentioned tender?

#### Answer

Please note that there will be **NO BRIEFING SESSION** for this bid, as per the information on the published RFP (PAGE 2 OF 3 Special Conditions of Contract)

2. Public liability insurance of a minimum of R3 million / letter of intent from the insurance company to be attached". QUOTED.....

Reference to the above clause, May you please clarify more about this insurance. Is it for security purposes in case of theft or damages at the offices that will be responsible for cleaning since you have mentioned that theft and damages that might occur will be the responsibility of the company?

#### Answer

Yes, public liability will serve that purpose.

It is designed to protect your business from claims by customers or clients in the event of accidental death, bodily injury, illness or accidental loss or damage to the property of another party.

3. Please advise on the tender for cleaning and hygiene services as to how many:  
Kitchens  
Bathrooms (Toilets) and  
Offices, do you have for Bhishe, Umthatha and Gqeberha offices

#### Answer

- Kitchens PE=1, Umtata =1, Bisho =1
- Bathrooms (Toilets) and PE= 10, Umtata=5, Bisho= 4
- Closed Offices, PE=14, Umtata=6, Bisho= 4

4. How would you like us to price for the Emergency services, Contingence Services and additional cleaners, your pricing schedule doesn't allow for this additional cost?

**Answer:**

The GPAA will request a quotation when the emergency occurs hence there are no provisions in the pricing schedule

Additional cleaners

There would not be a need of additional cleaners if the stipulated number of cleaners are provided to GPAA without fail. If a contractor is replacing a no-show cleaner, the contractor carries the cost.

5. She Bins – are we only quoting for servicing or do you also need equipment (SHE Bins)

**Answer:**

Provision and fortnightly servicing of SHE bins

6. Are we allowed to apply for the advertised **Bid: GPAA 18/2022** even if we based in Gauteng?

I see we submit the BID by Arcadia PTA and the office that needs to be cleaned are in a different province.

**Answer:**

This is an open tender, any cleaning company from whichever province can submit a tender if they can service the offices as per published specification as well as compliant to evaluation criteria.

<b>Enquiry</b>	<b>Email contact</b>	<b>E-mail contact</b>
General	Lesego Motlhasedi	Lesego.motlhasedi@gpaa.gov.za