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| **QUESTION** | **ANSWER** |
| I would like to find out which database we would need to be registered on. Do we need to be registered on the following website: | Correct and find attached the leaflet for the CSD. |
| As per the bid document on page 33 it says that:  ALL BIDS MUST BE SUBMITTED WITH THE STANDARD FORMS – (NOT TO BE RE-TYPED).  We would like to know what that means in detail if possible. For instance for C1, We would generally write up a document with the proposal covering the areas you have requested for, are we instead supposed to fill out the forms/questionnaires provided on page 12 - 18 for this instead of a formal proposal? Or is this only in relation to the SBD Forms from page 35?  In the effort to ensure that we submit our proposal in the acceptable format, we would appreciate a bit of clarification on the highlighted text above. | The note on page 33 only relates to the SBD forms as required for administrative compliance.  The technical proposal and formal response will be based on the functionality criteria and the competency area responses. |
| 1. I noted that there are quite a few mandatory requirements listed on p5, should a prospective bidder therefore not meet all the mandatory requirements, for example, if we perhaps do not have FSB experience of minimum 5 years as well as Financial Portfolio administration experience of 5 years – would this disqualify our response in totality?  Are these listed mandatory requirements applicable to all aspects and categories of services?  2. If we have substantial experience in various testing environments, but not specifically in TCOE implementation – would this also be a factor that would disqualify us? | 1. The mandatory experience relates to the types of clients you had previously that functioned in the applicable industry and not your entity itself.   1. The Evaluation criteria (from page 9) will be used to evaluate the responses.   2. The concept of a panel of service providers is used to allow GPAA to source from the service providers based on their strongest area of competence.   * 1. To allow GPAA to source the best service provider for a specific service, we will not disqualify you based on the lack of experience in the TCOE implementation.   2. We will evaluate based on your response on your area of competence.   3. Thus based on your response GPAA will be able to identify your strong suite of services that will be utilized in the delivery of the required deliverables. |
| Could you please confirm if GPAA wants the service provide (Bidder) to have their own security testing tools or GPAA will provide the tools.  I’m asking because on page 5 of the RFF “Minimum Competence Requirements Section” is focusing the service provider experience on the tool and none of those are for security testing. | The service provider will not be required to supply any tools. |
| Please advise how many CVs are required per role? | The only CV’s required for the bid is the CV’s as referenced in point C5 in the Evaluation Criteria on page 10.  The CV’s as referenced in the RFP refers to the second round of sourcing after the bid was allocated to the service provider. |
| On page  15 point 1.7.1 (c) it refers to the following – “Are accompanied by the required securities”  On page 19 point 7 is referring to “performance security”  What are the securities that these points are referring to? | On page 15 point 1.7.1 (c) it refers to the following – “Are accompanied by the required securities”  Not applicable for this bid. The inclusion is part of the standard annexure.  On page 19 point 7 is referring to “performance security”  Not applicable for this bid.  The inclusion is part of the standard annexure. |
| I see the tender document talks about vetting. How will these impact foreign nationals? Are we allowed to use foreign nationals as resources? | The normal rules for vetting of foreign nationals will apply.  GPAA currently has employees that are foreign nationals.  The only requirement, as discussed in the briefing session, is that we require the resources on site. |